

## Preparing For Our Arrival

Thank you for inviting us into your home. We promise to do our best to be a perfect guest while we are there. We will

- Wipe our feet before entering
- Vacuum any debris that we track into your foyer
- Go over any concerns that you might have about spots, soiling, installation issues, or furniture moving.
- Measure everything up and give you an exact price before we start.
- Use the utmost care when handling your belongings

We have found that there are a few simple things that you can do before we arrive that insure our technicians will be able to focus all their time and energy on stretching and repairing your carpet. They are as follows

- Make sure the furniture is in its original location. (this way when we move it we know exactly where it goes back)
- Remove all the breakables from in or on the furniture that we will be moving.
- Empty china cabinets and hutches, armoires, entertainment centers, computer desks.
- Pick up any small items: kids toys, magazines, baskets, plants etc.
- Closet floors should be cleared completely and low hanging items need to be elevated at least 18 inches off the floor.
- If you need to leave while we are there, you may want to have your vehicle already parked in the street.

**The room that we will be working in should be emptied except for large items.**

Thank you for choosing us to serve you. We look forward to seeing you.

Arrival Date \_\_\_\_\_ Arrival Window \_\_\_\_\_