

Preparing For Our Arrival

Thank you for inviting us into your home. We promise to do our best to be a perfect guest while we are there. We will

- Wipe our feet before entering
- Vacuum any debris that we track into your foyer
- Wipe up any over-spray on your hardwood floors. (Our cleaning solutions are completely safe on a hardwood floor, we just don't want you to slip and fall.)
- Go over any concerns that you might have about spots, soiling, installation issues, or furniture moving.
- Measure everything up and give you an exact price before we start.

We have found that there are a few simple things that you can do before we arrive that insure our technicians will be able to focus all their time and energy on cleaning and drying the carpet in your home. They are as follows

- Vacuum all the traffic areas in the rooms that we will be cleaning
- Make sure the furniture is in its original location. (this way when we move it we know exactly where it goes back)
- Remove all the breakables from the furniture that we will be moving.
- Pick up any small items: kids toys, magazines, baskets, plants etc.
- If you need to leave while we are there, you may want to have your vehicle already parked in the street.

Thank you for choosing us to serve you. We look forward to seeing you.

Arrival Date _____ Arrival Window _____